

## Return and Exchange Form

Thank you for choosing Momokos! We're committed to your satisfaction and aim to make the return or exchange process as smooth as possible. Kindly fill out this form completely and include it in your return package.

### Important Notes:

- Please allow up to 7 business days for processing returns or exchanges.
- Refunds are not issued; a credit note valid for 180 days will be provided for the purchase amount.
- For incorrect or defective items, please contact us before shipping the item back.

### Product & Customer Information

Full Name	
Order Number	
Date of Purchase	
City	
Phone Number	
Email Address	

### Product Details

Product Name (2 piece lounge set etc.)	
Product Ref (Christmas charm etc.)	
Price (Purchased at)	
Size	

### Reason for Return/Exchange – Tick from below

- Size Does Not Fit
- Received Incorrect Item (Contact us before returning)
- Received Damaged/Defective Item (Contact us before returning)

### Exchange Details *(if applicable)*

If you're requesting an exchange, please specify the replacement product details:

Item Name (as listed on website)	
Size	
Color	

### Additional Comments

If you'd like to share any feedback or further details, please let us know:

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### Customer Signature

I confirm that the information provided is accurate and that I have read and understood the return and exchange policy.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_